

RAL Photo Policy

To: All Inspectors
From: RAL Inspection Services

In order to meet the requirements of our clients, the following RAL photo policy is required to be followed on every home inspection assignment. Failure to provide photos according to this policy may result in non-payment by RAL.

1. Digital photos are considered a part of every home inspection report.
2. The best way to send photos is electronically by e-mail. E-mailed photos need to be sent in “jpeg” format only, using lowest possible resolution. Please call RAL with any questions on e-mailing photos to us.
3. Each set of photos should include the following;
 - a. A front and rear exterior view of the dwelling. These photos should be taken from opposite corners, including one side in each photo. For larger homes or homes with obstructed views take additional photos of the exterior as needed.
 - b. A view of the electric panel with the cover off.
 - c. A view of the furnace with the cover off.
 - d. A view of the water heater, crawl space, attic and a close up of the roof covering.
 - e. A view of every defect (unless the defect can't be shown in a photo).
 - f. Items “not inspected” due to lack of access, obstruction, etc.
 - g. Items needing “further evaluation” (such as an old rusty furnace that needs to be serviced in order to properly determine it's condition) or (extensive rotted framing, etc).
 - h. Any item or concern you feel would be beneficial to RAL. Verify that all photo defects are included in the written report.
4. Please include a photo log with all reports. We must be able to determine exactly what a photo is meant to depict. If you are using our most recent ERC form there is a photo log included on the next to the last page of the report form. Good documentation will help minimize our need to call your office for more detail or clarification. The photo log should include a description of the component and why the photo was taken. Example - #1. Front view and right side. #2. Rear view and left side. #3. Family room front window with sill rot. Etc.
5. Please call RAL at 800-766-2366 with any questions you may have.

Thank you for your cooperation.